

Recruiting & Retention Through Community Building



Patrick Bertagnolli, SHRM-SCP Rough Rider Center & Community Enhancement Director Contact: pbertagnolli@nd.gov M. 701-300-3140





Job Fairs – Employer Tips



- Prior to Job Fair Be Visible! Build excitement via social media.
- Inform employees about positions you are seeking to fill encourage them to send referrals.
- While at Job Fair Engage! Engage! Engage!
- Consider bringing an employee to share why they like working for your company with job seekers.
- Poll job seekers, "Have you heard of us?" Invite qualified job seekers to your business for a tour – no commitments!
- Network with other companies help each other!







Contact Job Service ND For More Info!

talentspace

Run recruiting events like a pro.

The most complete recruiting event platform





Job Service Locations

Office	Details	
Address	1601 E Century Ave, Bismarck, ND 58503	
Office Hours	Monday-Wednesday 8 am - 5 pm Thursday 9 am - 5 pm Friday 8 am - 5 pm	
Contact	Amy Arenz, Workforce Center Manager	
Phone	701-328-5000	
Fax	701-328-5050	
TTY	800-366-6888	
Contact	Contact Office	
Facebook	Follow us on Facebook	
Votorans' E	mployment Team Contact	
701-328-500	00	

Center contact information		
Office	Details	
Address	66 Osborn Dr, Dickinson, ND 5860 3934	
Office Hours	M-F 8 am - 5pm	
Contact	Mary Urlacher, Workforce Center Manager	
Phone	701-227-3100	
Fax	701-227-3111	
TTY	800-366-6888	
Contact	Contact Office	
Facebook	Follow us on Facebook	
veterans' Er	nployment Team Contact	
701-227-310	D	
Contact your Member	Veterans' Employment Team	

Grand Forks Workforce Center contact information		
Office	Details	
Address	1501 28th Ave South, Grand Forks, ND 58201	
Office Hours	M-F 8 am - 5pm	
Contact	Dustin Hillebrand, Workforce Center Manager	
Phone	701-795-3700	
Fax	701-795-3750	
TTY	800-366-6888	
Contact	Contact Office	
Facebook	Follow us on Facebook	
Veterans' Er	nployment Team Contact	
701-795-3700		
Contact your Veterans' Employment Team Member		

Office	Details	
Address	301 S College Drive, Devils Lake, ND 58301-3511	
Office Hours	M-F 8 am - 5pm	
Contact	Beatrice Manson, Workforce Center Manager	
Phone	701-662-9300	
Fax	701-662-9310	
TTY	800-366-6888	
Contact	Contact Office	
Facebook	Follow us on Facebook	
Veterans' E	mployment Team Contact	
701-662-930	00	

Minot Workforce Center contact information

Office	Details	
Address	3416 N Broadway, Minot, ND 58703	
Office Hours	M-F 8 am - 5pm	
Contact	Susan Ogurek, Workforce Center Manager	
Phone	701-857-7500	
Fax	701-857-7550	
TTY	800-366-6888	
Contact	Contact Office	
Facebook	Follow us on Facebook	
Veterans' Employment Team Contact		
701-857-7500)	
Contact your Member	Veterans' Employment Team	

informat	orkforce Center contact ion	
Fargo Workforce Center contact information		
Office	Details	
Address	1350 32nd St. S, Fargo, ND 58103	
Office Hours	M-F 8 am - 5pm	
Contact	Carey Fry, Workforce Center Manager	
Phone	701-239-7300	
Fax	701-239-7350	
TTY	800-366-6888	
Contact	Contact Office	
Facebook	Follow us on Facebook	
Veterans' E	mployment Team Contact	
701-239-730	00	
Contact you	r Veterans' Employment Team	

Member

Jamestown Workforce Center contact information		
Office	Details	
Address	1307 12th Ave NE, Suite 3, Jamestown, ND 58401	
Office Hours	M-F 8 am - 5pm	
Contact	Danica Chaput, Workforce Center Manager	
Phone	701-253-6200	
Fax	701-253-6222	
TTY	800-366-6888	
Contact	Contact Office	
Facebook	Follow us on Facebook	

Veterans' Employment Team Contact

Contact your Veterans' Employment Team

701-253-6200

Member

Office	Details	
Address	524 2nd Ave N, Wahpeton, ND 58075	
Office Hours	M-F 8 am - 5pm	
Contact	Becky Lankow, Workforce Center Manager	
Phone	701-671-1550	
Fax	701-671-1575	
TTY	800-366-6888	
Contact	Contact Office	
Facebook	Follow us on Facebook	
Veterans' Employment Team Contact		
701-671-1550		
Contact your Veterans' Employment Team		

Wahpeton Workforce

Member

Williston Workforce Center contact information Office Details Address 422 1st Ave W, Williston, ND 58801 Office M-F 8 am - 5pm Hours Contact Paula Hickel, Workforce Center Manager 701-774-7900 Phone Fax 701-774-7925 TTY 800-366-6888 Contact Office Contact Facebook Follow us on Facebook Veterans' Employment Team Contact 701-774-7900 Contact your Veterans' Employment Team Member



Coming Soon – Talent Attraction Agency

ROLECALL

RoleCall is a talent attraction agency. Our work goes beyond traditional talent attraction marketing and focuses on talent attraction infrastructure: the systems, content, and connections to attract and retain qualified talent. We are so excited to partner with the state of North Dakota to build new talent pipelines and help the state grow and prosper.

SO, WHAT'S HAPPENING HERE?



Project Overview

The state of North Dakota is in the process of creating new marketing campaigns highlighting quality of life and job opportunities, with the goal of attracting outside talent. RoleCall will create and implement the infrastructure to capture talent leads, connect them with employers, and convert them to new residents.

Details of the Process

Using the state's marketing campaigns as a jumping-off point, RoleCall will build infrastructure behind the scenes to make sure that prospective talent has a "Path to Yes," AKA a clear path to **inform**, **support**, and **track** their decision to move. Our work includes:

- Translating website clicks into a centralized talent pipeline
- · Distributing talent leads from the state level to the local level
- Building a framework for local leaders to meaningfully and efficiently engage with new residents
- Delivering dynamic, recruitable talent to North Dakota employers
- Tracking success every step of the way

WHERE DO YOU FIT IN THE PROCESS?

Our work is most successful when every key player in the talent attraction ecosystem is included and engaged. We want to know your needs, ideas, challenges, and opportunities so we can help construct effective solutions. Our work is guided by effusive honesty and curiosity: we welcome it from you at every step of the process.

The Key Players

- ★ RoleCall We're the builders of talent attraction strategy and infrastructure.
 - Success for us is delivering candidate leads to local and regional economic developers.
- Department of Commerce The Department of Commerce is the convener. They have brought us together and are investing in a statewide talent marketing campaign.
 - Success for them is providing a new talent pipeline to meet the needs of their constituents and partners.
- Local Economic Developers Local economic developers are distributors. You
 have relationships with local and regional employers.
 - Success for you is delivering talent to the people in your community who need it.
- Employers Employers are the hirers. You have the jobs, and you need the talent.
 - Success for you is finding the talent you need to grow and prosper.
- ★ Talent The talent is our real client.
 - Success for them is living in a place they cherish with a job they love. Together, we'll make sure that's North Dakota.

Deliverables

- RoleCall will deliver an organized Talent Roster to regional and local leaders, complete with compiled information on each individual candidate: Resume, Industry, Location, Intent, etc.
- Local Economic Developers will deliver the Talent Rosters to their coalition of employers, which we call the Talent Task Force.

Contacts

Tim Carty, Chief Strategy Officer, RoleCall (Main Contact) - <u>tim@rolecall.pro</u>; 563-542-2463 Winona Dimeo-Ediger, Chief Creative Officer, RoleCall — <u>winona@rolecall.pro</u>; 971-255-3724 Emily Wenzel, Director of Operations, RoleCall — <u>emily@rolecall.pro</u>

Katie Ralston, Director, Workforce Division, Department of Commerce — <u>keralston@nd.gov</u> 701.328.5313



Be Visible – Share Your Story JSND FB Live...







Harlow's School Bus Service is hiring School Bus Drivers for McKenzie Coun...





Jeff from Watford City Police Department talks about how we keep...



Iver Fox Pipeline and Facility Services Josh, Recreation Manager @ Rough an Energy Infrastructure Company...



at @ Wolf Pup Daycare with their ector, Tessa, and Pat from the Roug... available in Watford, as well as current...





4:43



Dr Petersen at Watford City Veterinary C ...



Jim and Noelle Green, principals at McKenzie County Public School Distric...



Kevin from New Leaf Hospitality, Inc.









Chris from First International Bank &

Nuverra Environmental Solutions is Trust discusses their job positions ope... hiring for VCDL Drivers - all location... discusses the openings at their...



Ashley tells us about housing options



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New Deputy Clerk of Court in Watford City (he's from Massachusetts – he inquired about ND jobs using link below)

https://www.experience.nd.gov/work/



Recruiter Network



RECRUITER NETWORK

The goal of the Recruiter Network is to target out-of-state jobseekers in an attempt to invite them to North Dakota to fill needed positions available within every sector of business while improving North Dakota's image.

The current network is made of human resources professionals and recruiters who have joined because they are interested in collaborating to fill open positions within their company and the many other industries across North Dakota.

Specific benefits include:

- Networking with other human resources professionals and recruiters.
- Best practice sharing among major industries in North Dakota.
- Resources and information provided to help in recruiting.
- Serve as a sounding board among professionals to help recruiting efforts.
- · Regular quarterly meetings.

GOALS OF THE RECRUITER NETWORK

Through partnership and education, we have created a Recruiter Network, which will allow collaboration among businesses and recruiters to serve as a resource network. The Recruiter Network identified three major goals:

- 1. Share best practices.
- 2. Help attract people to North Dakota.
- 3. Provide guidance for retention/hiring issues.

MEMBERSHIP DETAILS OF THE RECRUITER NETWORK

We encourage companies to have up to two representatives that can use the resources and attend meetings. Industries that are represented include higher education, manufacturing, agriculture, healthcare, energy, technology, state/government, retail, and human services. Meetings are on the second Wednesday of January, April, July and October. Meetings are delivered in two ways, either conference calls or hosted by members. The agenda will include round table discussions on current issues, best practices, education, recruitment, retention plans, and more.

For more information or to join the Recruiter Network, go to https://www.workforce.nd.gov/workforce/RecruiterNetwork/ or contact Melyssa Diebold at (701) 328-5382 or mndiebold@nd.gov



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Creating Awareness – For Those Not Selected

Providing Guidance

With high quality work available for those who are new-to-industry or are developing their careers, we encourage you to visit <u>www.jobsnd.com</u> to learn more about the many job opportunities available across the great state of North Dakota. If you are looking for local training programs to help you get a leg up in the industry, we work closely with TrainND on the campus of Williston State College. To learn more about their workforce safety and training programs, including CDL and Workover Rig courses, send a note to: <u>safety.training@willistonstate.edu</u>.

If not a fit for YOU – Educate & Redirect!

Applicant Responses

Thank you for taking the time to get back with me regarding my application. I know in this fast-paced world how easy it is to ignore an application that doesn't fit. I appreciate a company like you sending me this. Thank you and the best to you always.

Sincerely,

Chase

Thank you for your time and consideration and I will look into the training at Williston State college. Sincerely, Kenny

You are to be commended for putting such valuable info in this email. Thanks. MKH.



We Want your Input!



Name:	Location:	Phone:
Name, L	ocation and Phone Number <u>are not reg</u> questions about any	<u>uuired</u> , but helpful, should we have follow-up of your responses.
Please list 3 t	hings that you like about (or	ganization):
1. 2.		
3.		
Please list you 1.	ur top 3 concerns as an empl	oyee of (organization):
2.		
3.		
You are critic	al to our success and growth	! What would motivate you to be more
		personnel to our team to help fill our
open positior	is?	-
1.		
2. 3.		
5.		
Other comme	ents, suggestions or innovativ	ve ideas?
		ack – much appreciated!